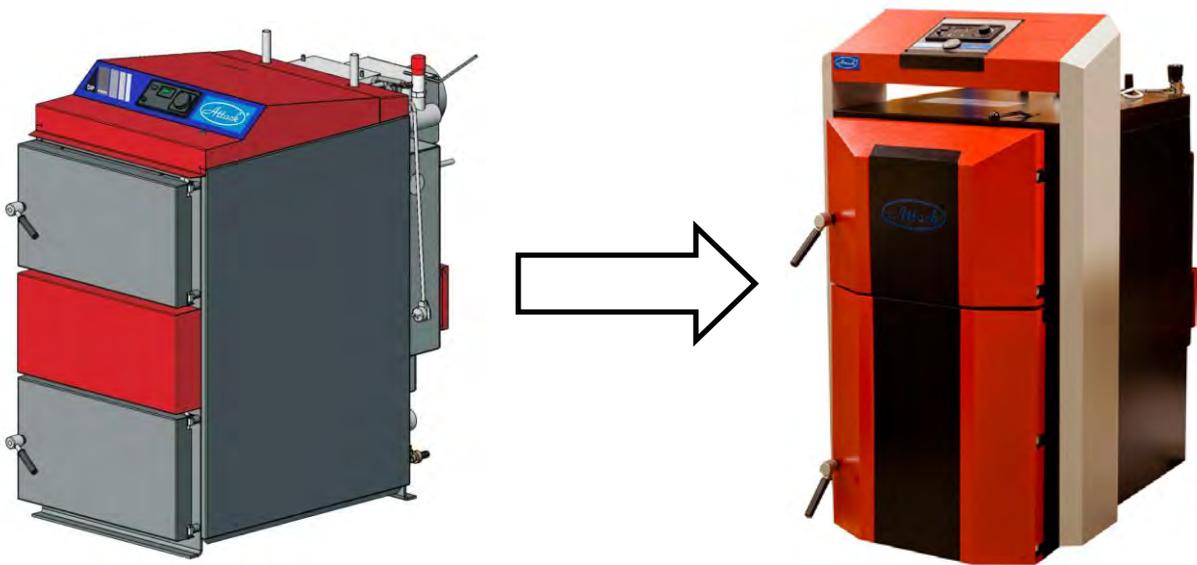


# Attack Gasification Boiler Operation Manual

June 2012



**Attack DP25, DP35, DP45, DP75, DP95 Profi Gasification Boilers**



The look of the DP Profi gasification boiler has changed as shown above. However the changes are almost totally to do with styling with the exception of a pressure gauge that now comes with the boiler, just under the control panel; and a flue gas thermostat.

The working parts of the boiler are identical to the previous version.

Therefore the pictures and diagrams in this manual are still relevant even when the older styling is shown.

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# 1 Quick Guide

## Burn Sequence

### Start Up Phase

Light fire  
Press start button for ½ second  
When the boiler reaches 65°C the pump will start  
Whilst boiler is heating up hot water will be retained in boiler circuit



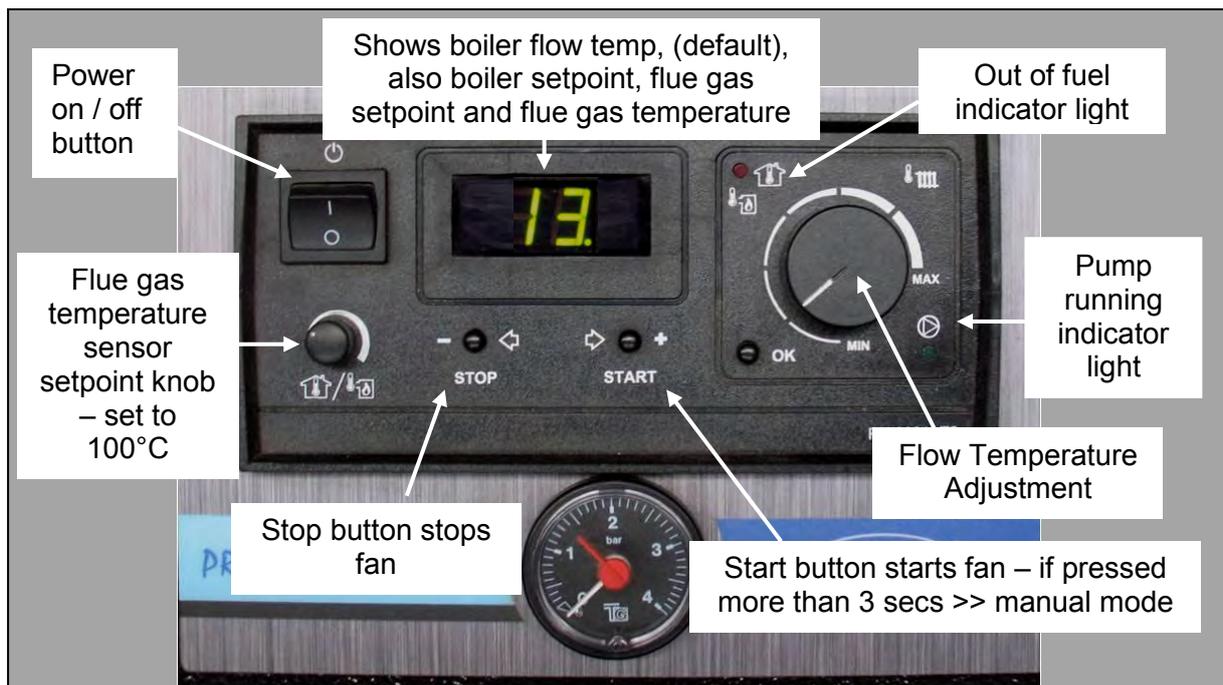
### Burn Phase

After 1 hour the boiler will start testing the flue gas temperature to see if heat is still being produced.  
When the boiler temperature gets near to the boiler setpoint the fan will reduce speed.  
If the boiler setpoint is exceeded the fan will stop until the temperature falls.  
When the boiler is up to temperature the hot water will be sent to the buffer tank.



### Shut Down Phase

If the flue gas temperature falls below the set temperature the boiler displays the word 'Fuel'.  
If the boiler is refuelled and comes back up to temperature within 30mins of 'Fuel' being displayed the boiler will go back to 'Burn Phase'.  
If after 30mins the fire has gone out the boiler stops the pump and fan.



## 2 How Gasification Boilers Work

When wood is heated to 200°C to 300°C it releases pyrolysis gases that are combustible and can be burned like other combustible gases, hence the term gasification. When wood is heated for long enough, in an oxygen free environment, all the pyrolysis gases are driven off and all that is left is charcoal.

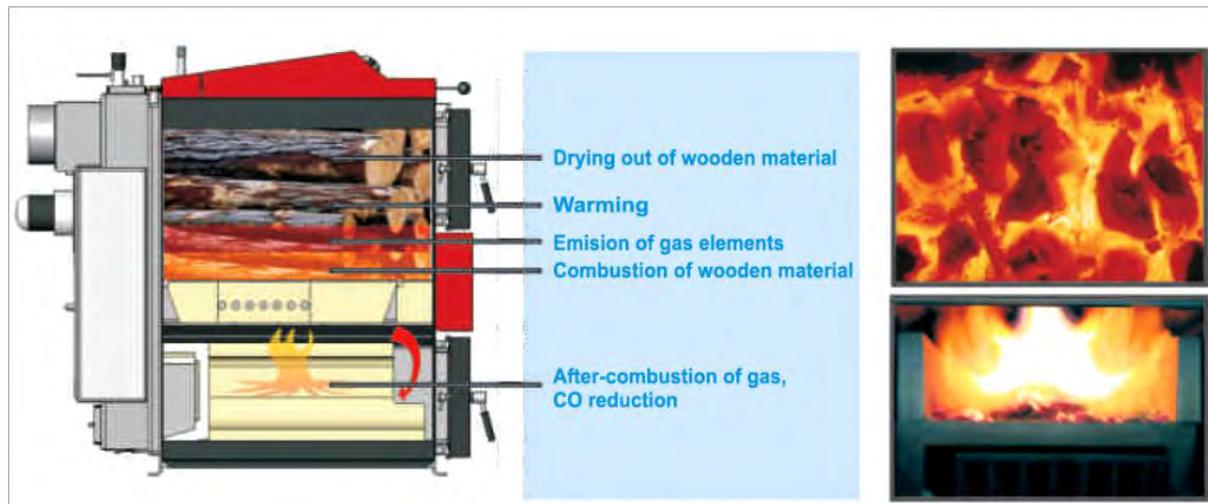
To make this work in a boiler we partially combust the wood to produce the heat needed to drive off the pyrolysis gases, any charcoal that is left is also burnt in the partial combustion, also known as reduction zone, which ensures that all the energy in the wood is used to produce heat.

This gas is composed approximately of

- 20% hydrogen
- 20% carbon monoxide
- 0% to 10% methane
- 50% to 60% Nitrogen, a non combustible gas from the air used for partial combustion

The partial combustion and gasification zone is known as the primary combustion chamber and the secondary combustion chamber is where the pyrolysis gases are burnt.

To get this working correctly the primary air supply has to be enough but no more than necessary for partial combustion.

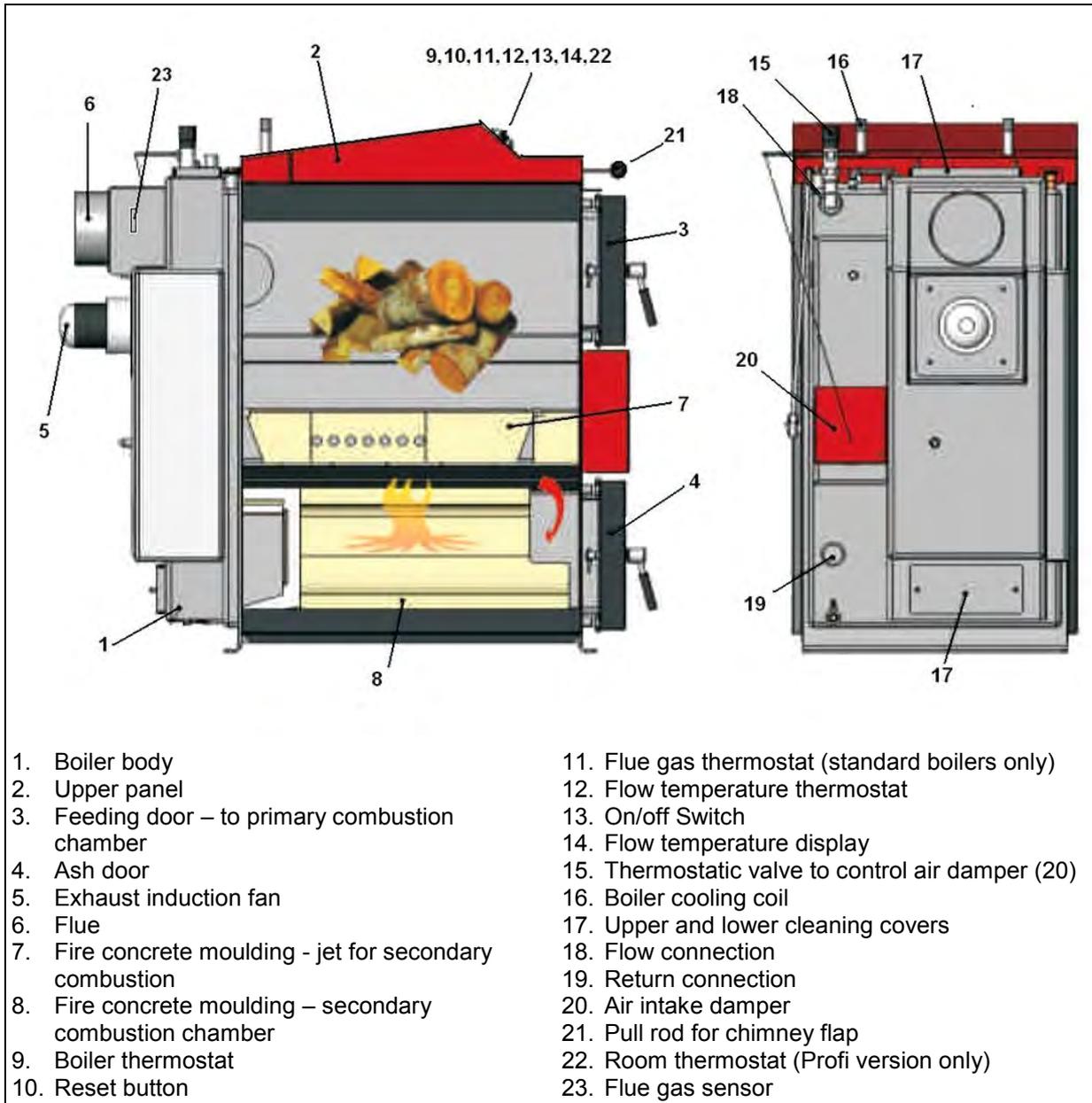


Gasification is really a controlled way of burning wood which is cleaner and more efficient than burning in conventional ways.

To get the boiler running it is loaded with kindling and wood, the fire is lit, often using a blow torch, and it runs automatically until it runs out of fuel. It can be stoked with more fuel whilst it is going.

## 2.1 Main Boiler Parts

### The Attack DP Gasification boiler



## 2.2 How the boiler's heat output is controlled

### 2.2.1 Boiler control of pump

Once lit, the boiler controls the amount of heat given out, limiting it when there is low demand and the boiler is getting too hot. The boiler controls the pump directly to make sure the boiler's temperature is maintained and that it is able to transfer heat away from the boiler when it is producing heat. The pump comes on at a boiler temperature of 65°C and goes off if it falls below 60°C. (These temperatures can be changed if needed.)

### 2.2.2 Use of flue gas temperature sensor

When a buffer tank is used and has been fully heated the water returning from the buffer tank can exceed 65°C causing the pump to continue running even when the fuel is burnt out. This will cause heat to be transferred back to the boiler from the buffer tank, and will result in unnecessary heat loss from the connecting pipes and boiler; and unnecessary electrical power use to run the pump.

To prevent this happening a flue gas sensor allows the boiler's control system to detect that the fuel has burnt out when the flue gas temperature falls below a set level after the fuel is burnt. The boiler will then switch off the fan and pump until it is re-fuelled and restarted.

When the boiler is burning fuel the heat output is controlled by the following methods:

### 2.2.3 Flow temperature thermostat

The flow temperature setpoint will affect the amount of heat generated by the boiler, the higher the temperature the more heat will be generated.

When the boiler flow temperature gets up to the setpoint the boiler's combustion fan will slow down to reduce heat output and eventually stop if the temperature keeps rising, and not start again until it has dropped by 5°C. This is the boiler's primary means of controlling the flow temperature from the boiler.

However even without the fan going the draught of the chimney can still result in a heat output of up to 70% full output, depending on chimney design.

### 2.2.4 Thermostatic valve controlling air damper

Even when the fan is not working there will still be a natural draught due to the flue so the boiler will keep producing heat even when the fan is off. If this results in the boiler getting too hot the main air damper flap at the back of the boiler will be closed using a thermostatic valve, below. ***It is essential that this thermostatic valve is set to the correct position during commissioning.***

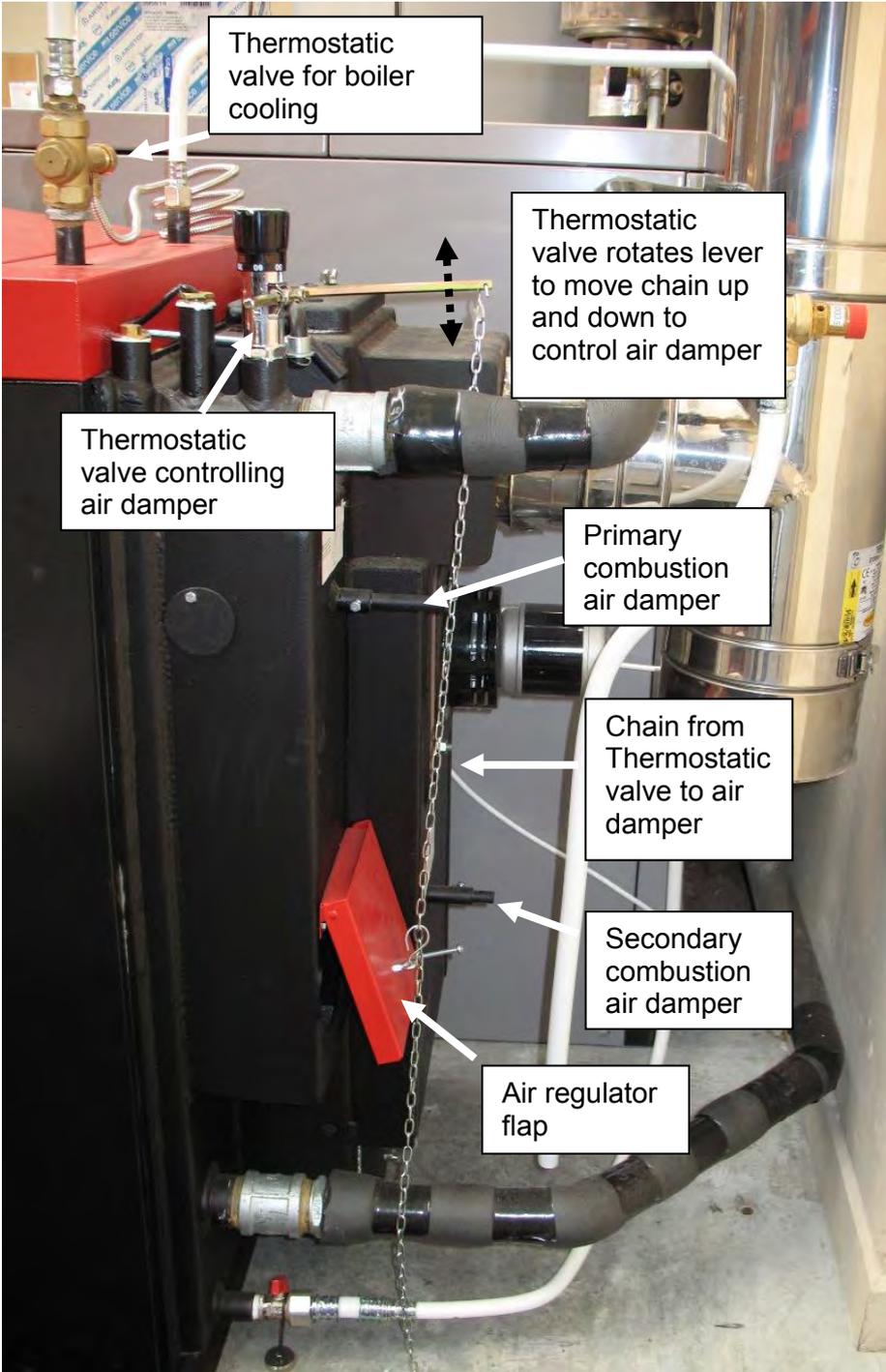
### 2.2.5 Boiler cooling thermostatic valve

A secondary device to stop over-heating is a coil within the boiler body that can be cooled using cold water admitted by a valve when the boiler reaches 95°C. This valve is a separate part to the boiler and needs to be ordered and fitted separately.

As this too uses a non-electrical thermostatic valve it stops the boiler being damaged by boiling dry even if there is a power cut.

The cooling water supply used can be either mains water supply, or a header tank if the customer has a water pump which will also stop working if there is a power cut.

A drain needs to be provided for the cooling water discharged if the thermostatic valve is operated.



**Thermostatic Air Damper**

The valve rotates a lever that is attached to the flap by a chain. The temperature the damper closes at needs to be set at commissioning. This provides overheating protection even if there is no power.

**View of the back of the boiler.**

**All connections to the boiler should be made in copper, not plastic composite as shown in these pictures.**

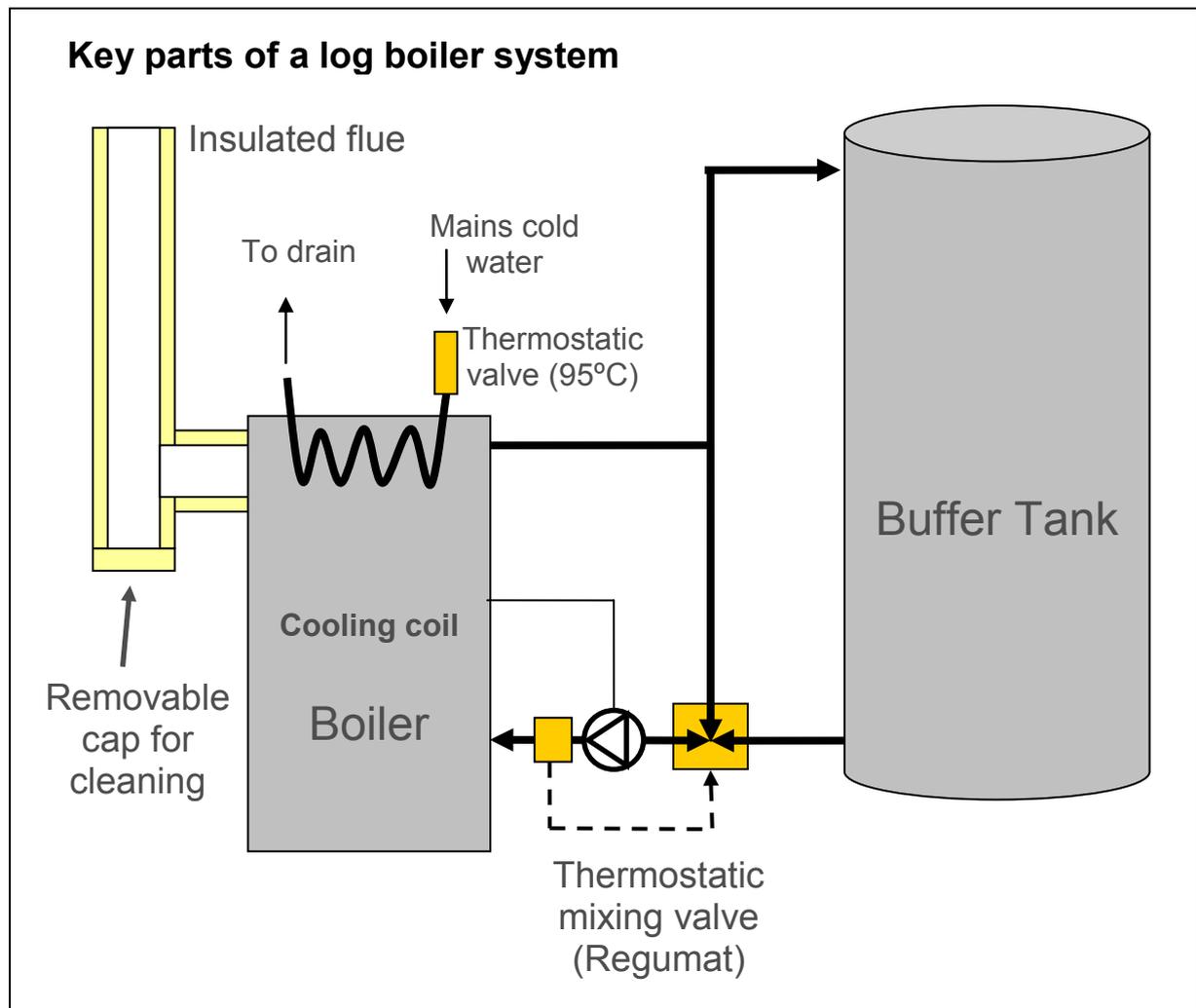
## 3 System Design

### 3.1 Recommended Design

The following additional parts are recommended for a good quality installation and for good performance from the heating system.

1. Boiler temperature maintenance valve, **Regumat**.
2. Insulated flue – to reduce condensation and creosote build up
3. Thermostatic valve for over-heating protection, Watts STS 20 or Danfoss equivalent
4. Buffer tank to allow boiler optimum operating conditions and reduce hands-on attention to the boiler.

Given that the boiler is controlled by electrical and mechanical thermostatic means, and has non electrical safety cooling, the boiler can be part of a sealed system with a maximum pressure operating of 3 bar.

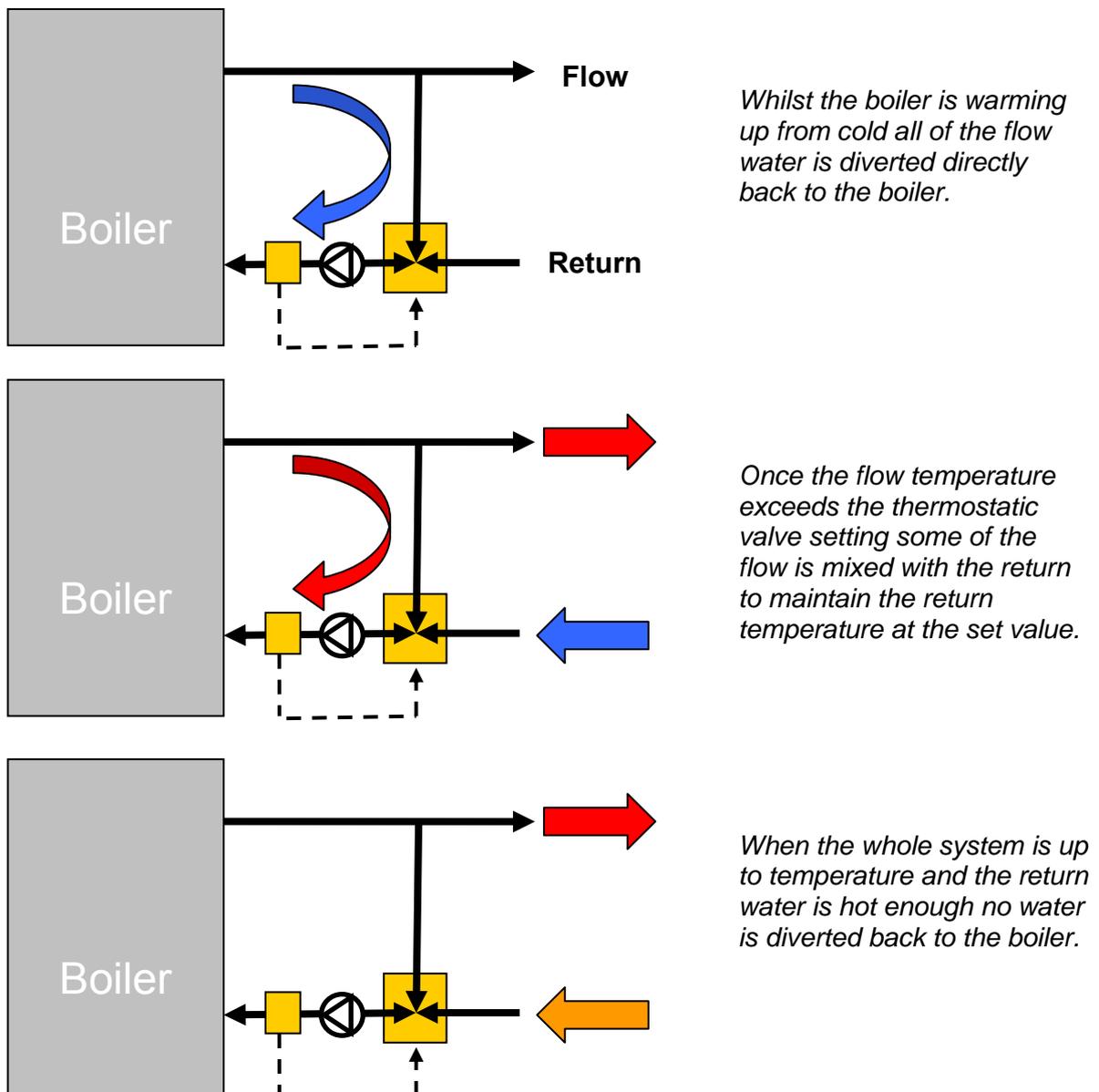


### 3.2 Boiler Temperature Maintenance Valve (Oventroppe Regumat)

Solid fuel burners burn more efficiently and cleanly when the boiler return temperature is kept at least to 65°C. This also prevents condensation corrosion in the heat exchanger. A primary means of achieving this is to have the circulation pump controlled from the boiler so that it doesn't run unless the boiler temperature is above 65°C.

The Attack gasification boiler uses this method, however when there is a large amount of return water from a buffer tank or heating system the boiler is continually cooled with cold water every time the pump goes on. To prevent this a boiler temperature maintenance thermostatic valve is used. The Oventroppe Regumat available as an extra item with the boiler.

This is a mixing valve that keeps the return water to the boiler up to the temperature set on the thermostatic valve. The operation is shown below.



Using a thermostatic valve also ensures that the flow entering the buffer tank is always at a higher temperature even when the return water from the buffer tank is cold.

We recommend the Regumat is set at 6 to maintain the correct temperature.

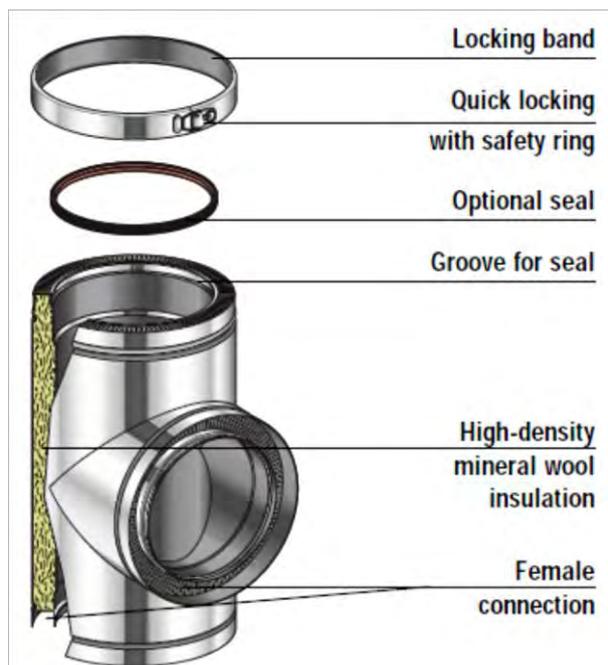
<p>Thermostatic valve adjustment</p> <p>Thermostatic valve sensor</p>		<p>The <b>Oventroppe Regumat</b> boiler temperature maintenance pump station.</p> <p>The temperature gauges are also handles for turning the isolating valves incorporated in the Regumat unit.</p> <p>There is also a check, non-return valve, in the flow side.</p> <p>The thermostatic valve should be set at 6.</p>
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### 3.3 Insulated Flue System

The need to keep the boiler warm extends to the flue system where a cold flue leads to condensation which can combine with hydrocarbons in the flue to make creosote. An insulated flue keeps the gases warm as they go up the flue which also increases the natural draught.

CHNZ supply the Therminox modular insulated flue system from Poujoulat. This has 32mm of rock wool insulation between the inner flue and outer case. (50mm for larger flues.)

The 200mm system recommended for the boilers is certified for use in NZ according to AS/NZS 2918.



## 3.4 Buffer tanks

Buffer tanks provide two main functions in a log boiler system:

1. One is to allow the boiler to keep burning at optimum efficiency independent of the variations in the load, leading to less fuel used and cleaner burning.
2. The other is to allow the boiler to be loaded and fired only once a day and all the heat stored in the buffer tank to be used throughout the remaining 24 hours.

Both these functions require the buffer tanks to be sized in relation to the boiler's firebox volume which determines the amount of heat produced in one burn.

In practice the boiler may be sized so that it will provide enough heat on most days in the winter but will need to be stoked more than once on cold days.

If the users want to wake up to a warm house it is important that the buffer tank can store enough heat from the previous evening to heat up the house in the morning at the time of day when the heat load is at its highest.

The amount of heat required per day depends on the insulation level of the house, the solar gain on that day and the occupants lifestyle, whether they like high temperatures and the amount of time they spend at home.

In practice buffer tanks will usually still be warmer than ambient temperature and need further capacity to allow for a full burn of logs without over heating. For example the owner might want to fire up the boiler over night so there is sufficient heat in the morning.

### 3.4.1 Corrosion Protection

As the buffer tank forms part of the central heating system and is steel, it is a requirement to correctly dose the system water with a suitable anti corrosive inhibitor such as Fernox. This corrosion protection should be checked on an annual basis and maintained accordingly.

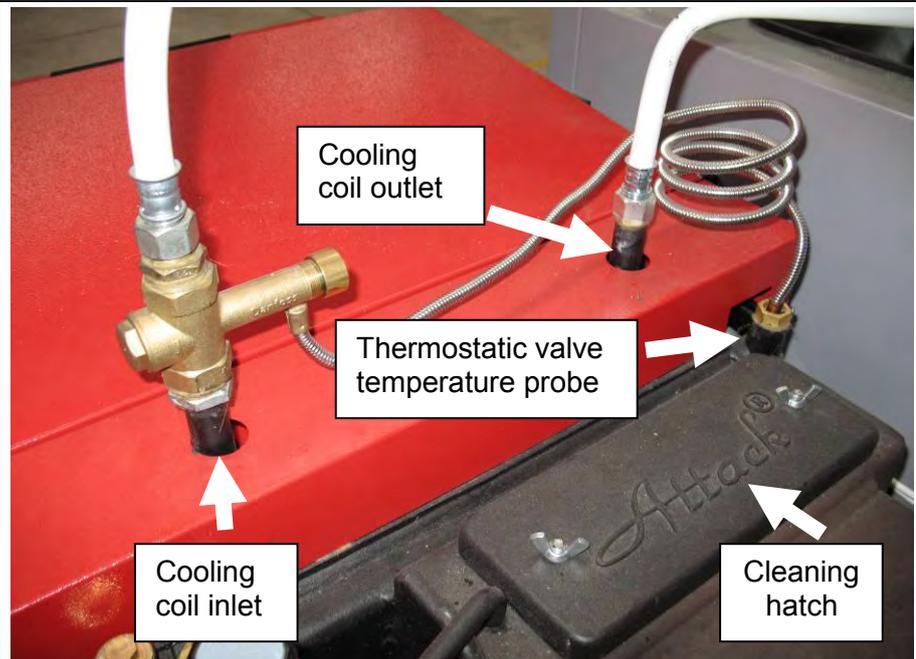
We recommend using Fernox CH-3 which is available in 25 litre containers. This needs to be dosed at 1% solution. (10 litres of CH-3 for every 1000 litres of system volume)

It is recommended that the buffer tank is installed with isolation valves so that it is not necessary to drain the buffer tank with its corrosion inhibitor if work needs doing on other parts of the system.

### 3.5 Thermal Protection of the Boiler

The coiling coil is to protect the boiler by stopping it from boiling dry.

This valve should always be supplied with water and the outlet should go to a drain.



If the supply of water to the cooling circuit is unreliable an open vented system may be used.

### 3.6 Combustion Air

The Attack DP gasification boiler is an open fanned flue boiler which therefore requires permanent ventilation to be supplied to the room it is situated in.

There is no New Zealand guidance for the area of permanent ventilation needed so we recommend using the UK govt guidance on this subject.

It should be noted that the dimensions given are for the total open area, or 'free area', of a vent which means a vent with a mesh or louvres needs to be bigger to take account of the area blocked by the mesh or louvres.

Boiler	Total area of vent (mm <sup>2</sup> )	Minimum Dimension of square vent (mm)	Minimum Diameter of round vent (mm)
DP25	11,300	106	120
DP35	16,800	130	146
DP45	22,300	149	169
DP75	38,800	197	222
DP95	49,800	223	252

Even under optimum conditions it is inevitable that some smoke will escape from the boiler when the boiler door is open. Therefore the boiler should be placed in an area where that

will not be a problem and apart from providing ventilation for combustion air it is good practice to provide ventilation to clear any smoke.

This can be achieved by having ventilation at both high and low levels in the room where the boiler is situated.

Ideally the boiler should be installed in a dedicated plant room either inside or outside the house, with adequate ventilation for combustion and smoke clearance provided.

## 4 Commissioning

### 4.1 Before firing the boiler for the first time

#### 4.1.1 Fill and Purge System

Eliminate air from the system as much as possible – once the boiler gets going there will be a lot of heat to move and it won't stop in a hurry if you find you have airlocks!

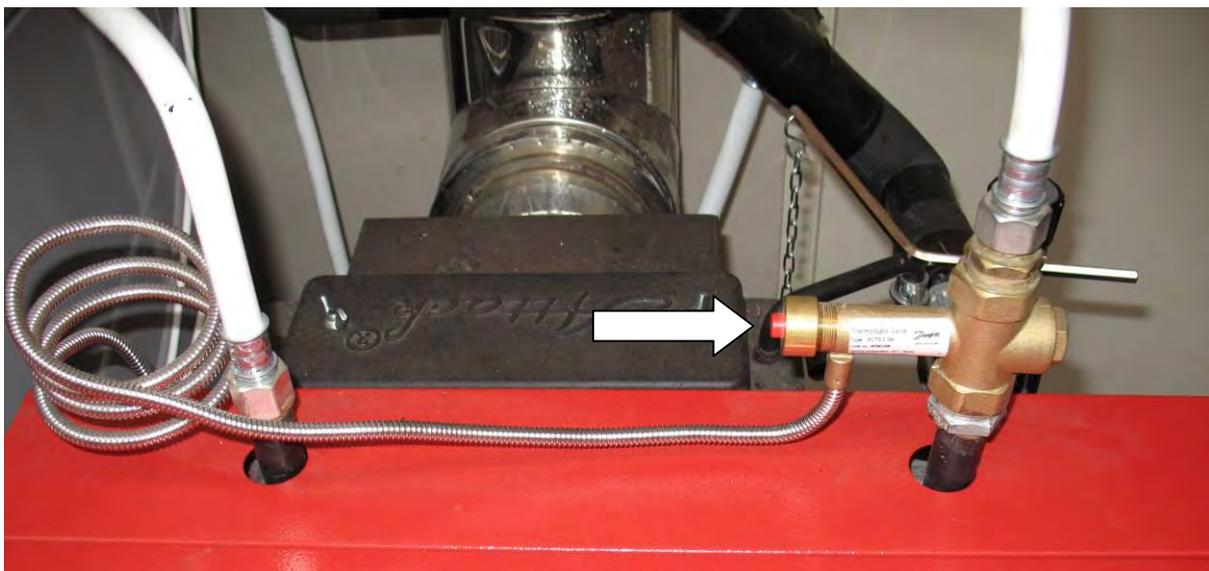
It's a good idea to run the pump directly if you can to circulate the water round the system and help purge it of air.

It is recommended that the system should be pressurised to 1 bar when cold. When first run it there is likely to be air in the system which will lead to pressure increases when the system starts to heat up. Continue to purge the system so that no water is lost due to over pressure.

Set the Regumat to 6.

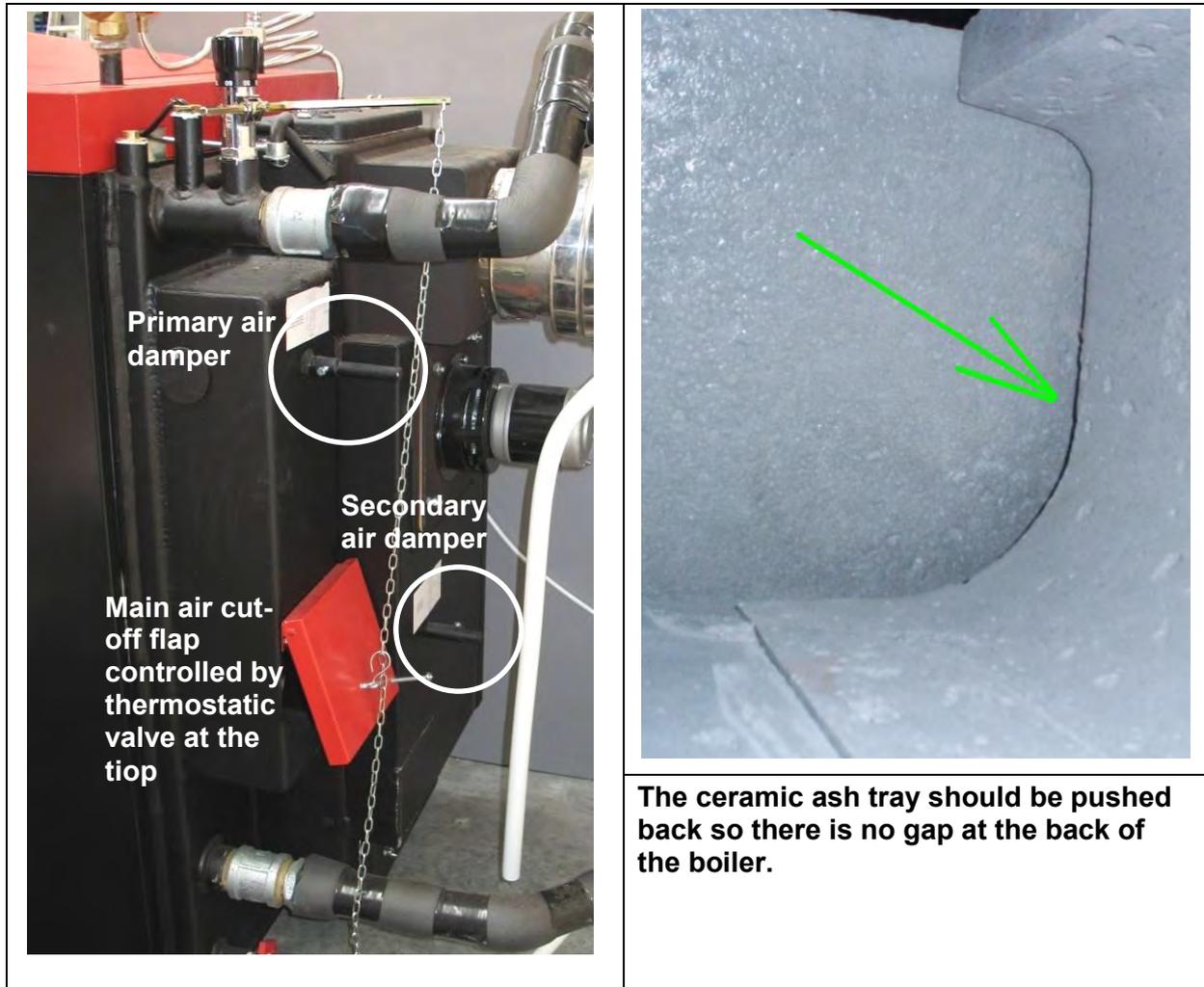
#### 4.1.2 Test thermostatic valve

Test the operation of the boiler cooling thermostatic valve and drain by pressing the red button on the valve. Make sure the water is drained properly when full flow is established.



### 4.1.3 Adjusting Dampers

**Ignore** the instructions on the back of the boiler: loosen the lock screws and push both dampers fully in, and lock in that position.



### 4.1.4 Check position of ceramic ash tray

Check that the ceramic ash tray in the lower combustion chamber is pushed firmly to the back of the boiler so that there is no gap and that the 2 halves are touching in the middle. These can dislodge during transport and allow flue gasses to exit the boiler without exchanging heat into the water jacket. This can cause excessive flue gas temperature and fan failure, see picture above.

## 4.2 Firing the boiler

Firing the boiler for the first time is part of the commissioning procedure during which you will need to check the functionality of key components and set the thermostatic valve.

Load the boiler as described in the following Operation of Boiler section. It is advisable to only use a half load at first so that if the boiler needs to be stopped to make any changes it won't take too long to burn out.

During the first one or two firings some paint may be burned off from inside the hopper, this is normal.

### 4.2.1 Things to check during first firing

1. Check that the fan is running
2. Check that the pump starts when the boiler gets to the 65°C.
3. When the pump starts check that the warm flow water is diverted back to the boiler from the Regumat.
4. Keep an eye on the system pressure gauge

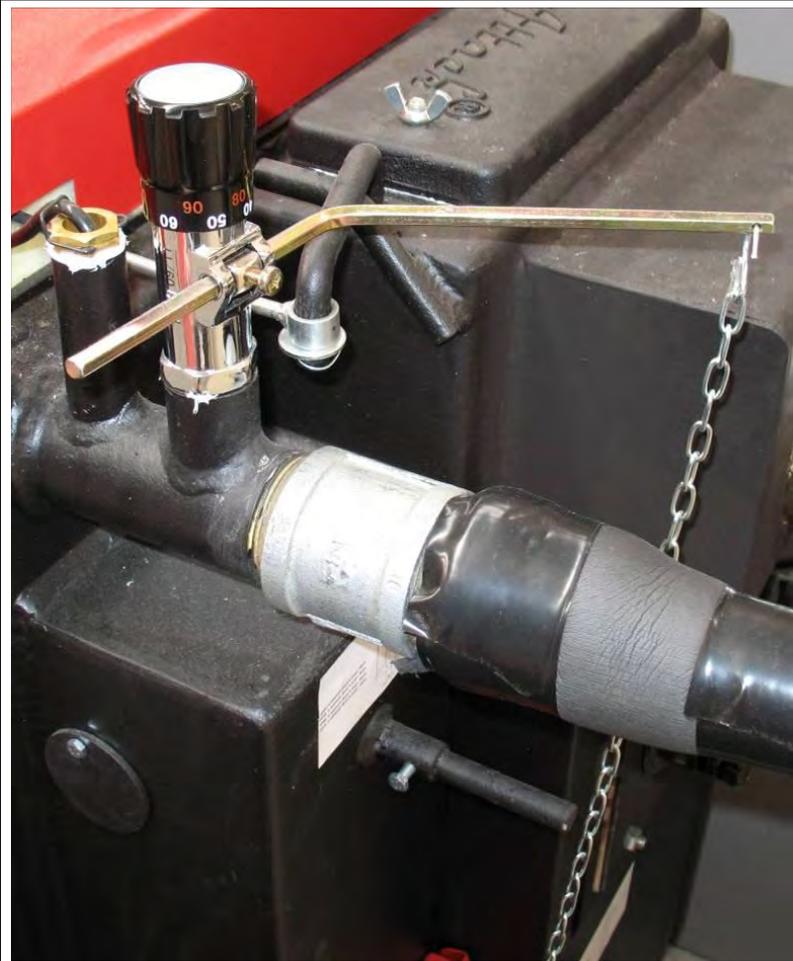
### 4.2.2 Setting the Air Flap Thermostatic Regulator

**This is very important as it prevents the boiler producing excessive heat in the event of a power failure.**

The principle of the air flap at the rear of the boiler is that it should be fully closed at 85 to 90°C. This should be confirmed during commissioning by running the boiler up to 90°C to check the flap is closed at that temperature.

Adjustment of the thermostatic valve is achieved first by lengthening and shortening the chain between the thermostatic valve lever and the air flap, and then by turning the top of the valve so it is closed when the boiler reaches 90°C or a lower value if chosen.

The thermostatic valve with lever in correct position is shown below



The lever is more or less horizontal when the boiler is not in use.



Air flap in approximate boiler off position. Chain below flap not attached to anything.

It is important to check that the flap closes correctly and if necessary put a weight on the flap if there is any doubt that it will always close.

Once the valve has been set to the correct position tie the chain to the eye bolt at the back of the boiler so that the chain is always the correct length and remove the top of the valve to prevent anyone from changing the position of the valve.

#### 4.2.3 Setting the flue gas temperature cut off

To prevent the pump running on after the boiler has run out of fuel it is necessary to set a flue gas temperature below which the control system will know the combustion is finished.

If this is set too high the boiler may go off before the fuel is burnt out. If it is set too low the pump will continue running long after the boiler has burnt out.

A temperature that works for most people is 100°C. This is set by turning the small knob at the lower left corner of the control panel with the house and thermometer symbol below it.

(This knob can also be used for setting a room temperature sensor, hence the symbols.)

To adjust the temperature turn the knob and the display will instantly change and show the setting. When adjustment is finished the display will revert back to flow temperature after a short period.

#### 4.2.4 Setting other Service Parameters

There are numerous other parameters controlling such things as the temperature the pump comes on etc which can be accessed by holding down the OK button for 3 seconds.

Changing service parameters

1. Hold down **OK** button for 3 seconds
2. Browse parameters using +/- buttons
3. Press **OK** to select a parameter to change
4. Alter value with +/- buttons
5. Confirm by pressing **OK**
6. To exit use +/- to find **END** and then press **OK**

A full list of parameters and their function can be found in the Appendix to the manual that comes with the boiler. This is an A5 document separate to the manual.

## 5 Boiler Operation

### 5.1 Heating

#### 5.1.1 Fuel

Many perceived problems with the boiler have turned out to be caused by damp fire wood. To ensure the wood is below 20% a log should be split and the moisture content tested by sticking the moisture meter prongs into the side of the split into the wood that was previously in the middle of the log.

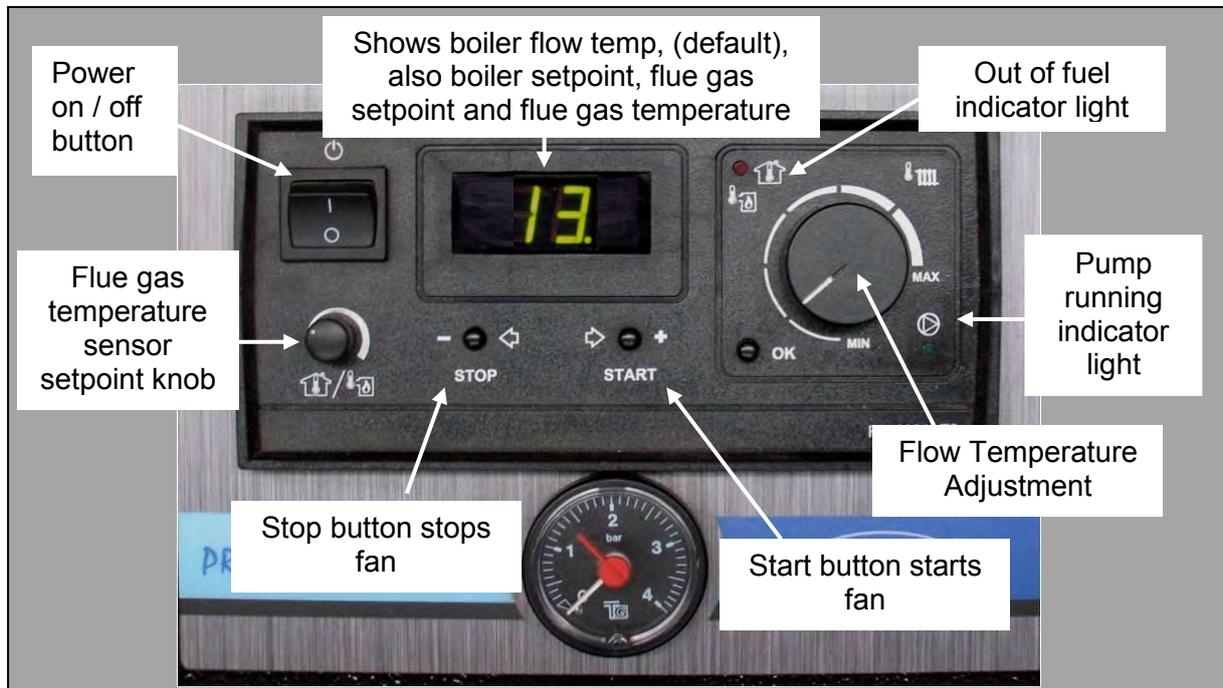
This boiler is only designed to burn untreated, dry, wood fuel, preferably split wood with low moisture content, 12% to 20%. Other fuels, such as coal or treated wood, will damage the boiler, lead to corrosion and are more polluting than wood.

Higher moisture content fuel will not gasify correctly reducing efficiency and heat output, and producing creosote.

Small proportions of sawdust and wood chips are allowed but should not block the air spaces between the fuel wood.

Ideally the fuel will be almost as long as the primary combustion chamber and split to minimise, but not block air gaps, and provide a high surface area of fuel.

### 5.1.2 Control Panel of DP Profi



Indication	
Out of fuel indicator light flashes and pump and fan stop during start up phase.	If the flue gas temperature doesn't reach the set temperature after the set start up time this light flashes and the boiler stops. Reducing the flue gas set temperature can start the boiler again if it is burning fuel.
Out of fuel indicator light on solid shows flue temperature is below the set level and that boiler will stop after a further set time. (Default is 30 mins)	The boiler will stop after a set time unless the fire is stoked and flue gas temperature increases.

Information shown on display	Example
Boiler temp (default)	77
> Boiler setpoint	C 80
> Flue gas set point	100 <sup>c</sup>
> Actual flue gas temp	180 <sup>o</sup>
> End – press OK to exit menu	End

To see the other temperatures, apart from boiler temperature, press OK and use ← and → buttons. To exit go to 'End' and press OK.

## 5.2 Starting up the boiler

If the orange light is on indicating 'out of fuel' switch the boiler off then on again using the power switch. Then check that the fan is running.

It is important not to block the slot at the bottom of the primary combustion chamber as this is where the gas flows through to the second combustion chamber below. Leave a gap of 20 to 40mm for air to flow through the slot at the bottom of the primary combustion chamber.



The fire should be constructed with a fire starter such as newspaper or firelighters, under kindling and then the main wood fuel.



Shown here with only the back half of the chamber loaded. This is typical Kiwi firewood which isn't the best shape for loading the maximum volume of wood and minimising air gaps.

Air gaps are needed for the gasification process but large air gaps mean less fuel is loaded at any one time.



Before lighting the fuel flap knob at the front of the boiler should be pulled out which opens a port at the back of the combustion chamber to let the smoke go straight up the flue. Once the fire is going this should be closed again.



If the fuel flap is left open most of the heat will go up the chimney instead of to the heating system. This can also damage the combustion fan.

The upper cleaning hatch has been removed to show what is inside the back of the boiler.

Normally this is secured closed.



The fire can be lit with matches, or a blow torch for faster ignition.

This fire is going well after a 5 second blast from a blow torch into the middle of the fire.

When the fire starts up there will be condensation in the flue which will evaporate once the flue warms up. This happens much quicker with an insulated flue. This condensation may leak out of the flue initially if there are any unsealed parts.



### Remember to close the fuel flap once the fire is going

Once the fire is going well the kindling and paper burns down leaving room to put more fuel in.



#### 5.2.1 Opening the door during burning

If you want to look in the primary combustion chamber, or put more fuel in, first open the fuel flap and leave for 15 seconds before opening the door a crack and leave for another 10 seconds and finally open the door very slowly. Rushing this process will lead to considerable amounts of smoke coming out of the door.

**Remember to close the flap again afterwards by pushing in the knob.**

The boiler should not be run for prolonged periods at output below 50% as this will increase the build up of creosote and soot. This will happen if fuel is loaded when the system is already hot and there is no load, the air flap will close and output will be reduced.

#### 5.2.2 Day to day operation

A key question is how often to run the boiler, and how much fuel to put in? In reality this will be different for each user depending on the heat loss of the house and the amount of DHW used,(if heated by the boiler), time at home and room temperatures set on thermostats.

More of any of those factors means more fuel needs to be burnt. One of the biggest factors, heat loss, is out of the users control as it is largely dependent on the outside temperature, and the insulation levels of the house which don't often change.

The decision on whether to reload the boiler and produce more heat depends on:

- What is the likely heat load in the immediate future? Depends a lot on the weather and if the heating is going to be on or not.
- How much heat is already stored in the buffer tank?

If the user thinks there is enough heat in the buffer tank to meet the load in the future then no more heat is needed.

The user will have to get to know their system and how much heat they need to meet immediate demand.

More buffer tank capacity allows for more heat to be stored and for a bigger margin of error.

The coldest part of the day is just before and after dawn and this is generally when central heating systems use most heat. Therefore it is a good idea if you know it is going to be cold in the morning to burn some fuel in the evening or last thing at night to charge up the buffer tank(s).

It is not necessary to fill the boiler with wood if only a small load is anticipated, such as in the summer if there is only a hot water load it may make more sense to burn half loads.

### **How do you know how much heat is in the buffer tanks?**

If you are using a Regumat it is possible to see the temperature at the top of the buffer tank which is the same as the flow temperature as the boiler and what is shown on the Regumat temperature gauge.

The return temperature gauge on the Regumat will show the Regumat's set temperature which is usually around 60°C. Once the bottom of the buffer tank exceeds this temperature the return gauge will also increase and show the temperature of the water coming from the bottom of the buffer tank to the boiler.

If you have temperature gauges on the buffer tanks they will give a better picture of how much heat is in the tank.

Radiator systems and DHW heating usually require operating temperatures of 70°C to 80°C and so we want to charge the tank to temperatures in excess of that, particularly in colder weather.

Underfloor systems run at lower temperatures but it is still good to charge the tank to a high temperature as that way it holds more heat and has more potential energy for the heating system.

It is standard practice to charge the tank up to 90°C at the top in order to hold as much heat as possible.

### 5.3 Cleaning

The boiler needs to be cleaned regularly when in constant use as ash/soot build up on the heat exchanger surfaces will decrease the efficiency of the boiler. Frequency of cleaning depends on the amount of wood burnt, but generally during the heating season once a week is good practice.

**Ash** isn't necessarily a bad thing when it sits on the ceramic liners in the primary and secondary combustion chambers as it acts as insulation which is also what the ceramics are doing. However when it starts to take up space it needs to be removed, and when it coats any metal surfaces it reduces the heat exchanger efficiency.

**Tar** on the walls of the primary combustion chamber, log hopper, is normal in gasification boilers.

**The flue gas temperature when the boiler is in normal operation should be around 200°C to 250°C. If the temperature is higher it is an indication that the heat exchanger needs cleaning. Or possibly the fuel flap has been left open, or the lower ceramic is not pushed to the back of the boiler.**



**Ashes should be put in a fire proof container outside the building.**



Scraper and brush provided with the boiler for cleaning.

Remove ash from upper and lower ceramics if excessive amounts have built up.

Upper chamber shown right with ash starting to build up.

Although it doesn't look like much a bucket of ash was removed from this boiler after the picture was taken



The cleaned out chamber with more volume available for fuel.



The ash in these pictures is not a problem on the ceramic parts but the ash stuck on the boiler walls, left and right, decreases heat transfer to the boiler from the flue gases.

The ash on the ceramics can be removed using a dust pan and brush.

**Dispose of ash in a fire proof container outside the building.**



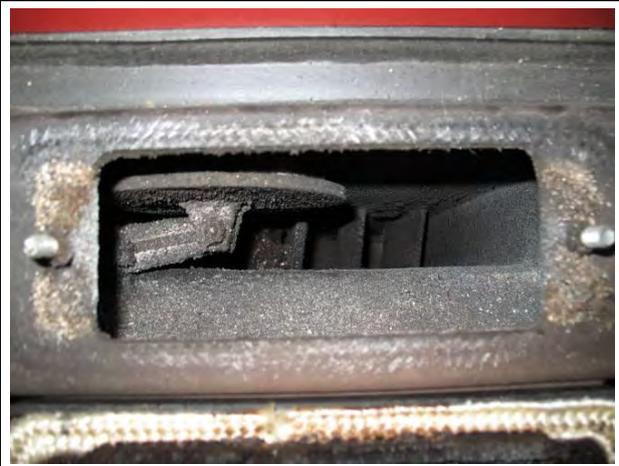
Scrape the ashes off the side of the heat exchanger and generally clear the channel between the ceramic and the heat exchanger wall.



Using the scraper pull the ashes to the front and clear the channel.



Remove the cleaning hatch at the rear of the boiler, below to show inside of heat exchanger, right



Use scraper to remove ash stuck to flat surfaces of the heat exchanger.



Use brush to clean ash from the fins and other places not reached by the scraper.

Don't push the brush too hard into any spaces it doesn't want to go or it may get stuck.

Replace hatch when finished.



Most of the ash will have fallen down to the bottom of the heat exchanger and this can be removed by taking off the rear bottom cleaning hatch.

Use a brush to clear out as much ash as possible.

Replace hatch afterwards.



## 6 Servicing and Maintenance

### 6.1 Trouble shooting

If boiler exceeds 110°C a safety thermostat locks out the boiler. This is reset by turning the boiler thermostat to the left as far as possible.

In cold weather the boiler needs to be fuelled more often and run at a high temperature to ensure maximum temperature output. To get maximum heat out of the boiler, make sure fuel is dry, fill the fuel chamber and turn up the thermostat to maximum.

Problem	Solution
Fan comes on when starting and then goes off again.	Start button held down for 3 seconds or more puts the fan in manual mode which means it runs for a set period of time and then stops. To avoid this problem only hold the start button down for half a second when starting the boiler.
Boiler runs OK for an hour after starting and then stops	This can be caused by the boiler testing the flue gas temperature to see if it still going and if that temperature is set high it will go off at the end of the start up phase as it thinks it is off. Adjust the small knob on the lower left of the control panel so that '100' is shown on the display.
House is not warming enough	Check that your central heating controller is calling for heat, may show a flame symbol when it is. If not turn up thermostat and/or TRVs on radiators, or mixing valve on underfloor manifold.
Boiler not getting to temperature on thermostat	Check that there is enough fuel. Check that fuel isn't wet Check the air regulation flap isn't closing at too low a temperature Check all air intakes are free from obstruction Fan may need cleaning. Check that the boiler doesn't need cleaning. If it does need cleaning the heat exchanger works less efficiently and more heat goes up the chimney instead of into the heating system.
Fan not turning on	If not turning first try resetting the boiler by turning the thermostat dial round to the left as far as it will go. Check the motor condenser is not faulty Check the motor isn't faulty
Fan is noisy	The fan accumulates dust and soot over time so it needs to be cleaned to prevent excessive build up that makes it less effective.
E1 displayed on boiler: A temperature sensor is faulty.	Call service agent

## 6.2 Common Issues

Most performance problems encountered with the boiler are caused by the following factors

**Wet wood:** Wood fuel must be less than 20% Moisture which can be checked with a moisture meter. Wood that is too wet is the most common cause of poorly performing boilers.

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**Flue draught:** The boiler must have 23 Pascal's flue draft when burning at maximum power. This is checked by inserting a hole in the vertical part of the flue and using a digital manometer. The DP35 and 45 require a minimum of: 200mm inside diameter insulated flue at a height of 5.8m. However, local conditions prevail and if more flue is required then it needs to be added until 23 Pascal's is obtained.

**Ceramic Ash Tray:** Check that the ceramic ash tray in the lower combustion chamber is pushed firmly to the back of the boiler so that there is no gap and that the 2 halves are touching in the middle. These can dislodge during transport and allow flue gasses to exit the boiler without exchanging heat into the water jacket. This can cause excessive flue gas temperature and fan failure.

**Dampers:** Despite what the decals and install manual indicate, loosen the lock screws and move the primary and secondary air damper adjusters to the fully 'IN' position. In the fully 'in' position, the boiler has the correct amount of primary and secondary air.

**Flue gas temperature:** Check that the flue gases at the flue outlet are between 200-250 degrees Celsius at maximum power. If flue gasses are hotter than this it indicates a dirty heat exchanger or some other problem.

**Return temperature maintenance:** Position 6 on the Oventrop regumat maintains a return temperature of 65 degrees Celsius to the boiler before sending heat out to the buffer tank. A return temperature to the boiler of above 60 degrees is required for optimum fuel combustion. Each number on the thermohead adjusts the temperature by 5 degrees.

**When opening the door to refuel,** pull the lever out and wait for 15 seconds, then crack the door handle open and leave for a further 10 seconds before opening the door slowly. Opening the door quickly causes a lot of smoke to come out.

***Often when these items have been checked and rectified, the boiler and flue are left in their previous sooted up state. Please ensure that after rectification of faults, that the boiler and flue are fully cleaned to enable optimum performance.***

## 6.3 Maintenance

Task	Frequency
Clean fan unit to remove all soot.	Six monthly
Check door seals and adjust door if necessary	Yearly
Check that thermostatic thermal protection valve is working	Yearly
Clean flue using a suitable brush or hire professional chimney cleaner	Yearly
Check the Regumat is working correctly	Yearly
Change ceramic moulding	If existing is worn out or damaged

### 6.3.1 Changing the packing cord of the door

Dismantle the old packing cord with a screwdriver and clean the rabbet where it was placed. Take the new packing cord and put its beginning on the horizontal parts of the rabbet. With your hand or light knock of the hammer press it into the rabbet on the circumference of the door.

### 6.3.2 Adjustment of hinges

After some time the packing cord in the door gets deformed. To repack the door, it is necessary to change the position of the door. The position is changed by tightening the hinges of the door. Feeding door and bottom door are joined to the body with two hinges which are attached to the door with a long pin. If we want to change the adjustment of hinges, it is necessary to remove the pin and screw the hinge by turning it. Fit the door on and insert the pin into the hinge.

### 6.3.3 Changing the Nozzle

The nozzle is the ceramic piece with a slot between the primary and secondary combustion chambers. This is sealed by a glass fibre packing cord.

To remove, dig the packing cord out with a screwdriver and pull out the nozzle. Clean out any residues where the nozzle is seated.

Put the new nozzle in place with the shorter part at the back pushed up against the back of the boiler. The gap between the sides of the nozzle and the boiler must be the same on each side.

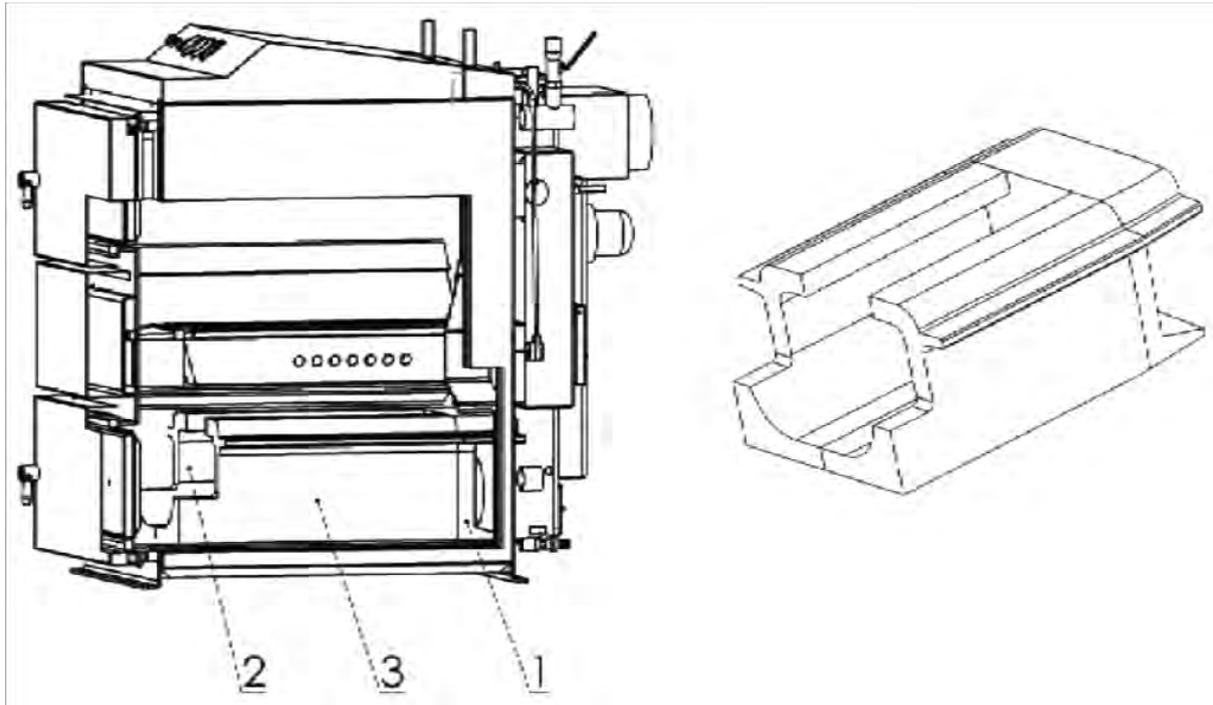
Lightly knock the packing cord into the gap until it is flush with the top of the nozzle.

### 6.3.4 Changing the lower heat proof moulding

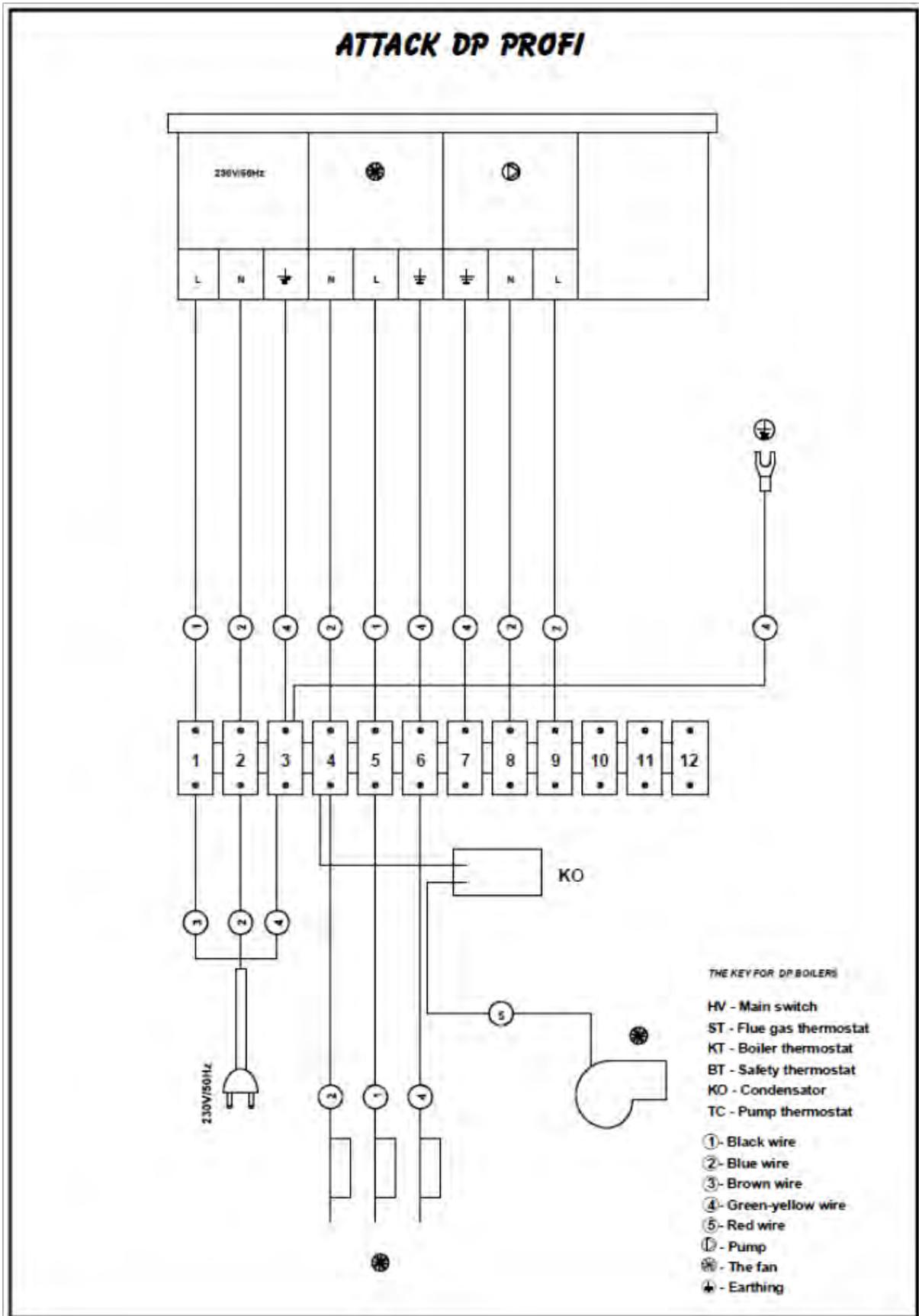
Remove the damaged moulding and clear any residues from the boiler surface.

Put the rear part, 1, into the lower chamber by putting it in sideways and then turning it. Push it up against the steel plate at the rear. Insert one side piece and then the other by turning it to fit through the door and then rotating to the correct position. (2 & 3)

Push the two side parts together and push them to the back to join up with the first piece of the moulding.



### 6.3.5 Wiring Diagram



## 7 Technical Information

		DP25	DP35	DP45	DP75	DP95
Heat output	kW	10 - 25	14 - 35	18 - 45	30 - 75	40 - 95
Fuel chamber capacity	litres	96	112	128	305	440
Fuel chamber door size	mm	235x445	235x445	235x445	294x545	294x545
Depth of fuel chamber (front to back)	mm	590	690	790	1100	
Max. length of logs	mm	550	650	750	1000	1000
Recommended fuel	Dry wood of 15-17 MJ/kg calorific value, water content min 12%, max 20%, 80 – 150mm diameter					
Chimney draught	Pa	23	23	23	23	23
Maximum operating pressure	bar	3	3	3	3	3
Weight	kg	350	390	420	650	800
Volume of water in boiler	litres	68	78	87	164	250
Flue outlet diameter (OD)	mm	150	150	150	219	219
Boiler height	mm	1080	1080	1080	1320	1535
Boiler width	mm	580	580	580	750	766
Boiler depth	mm	1050	1150	1265	1600	1680
Minimum size of buffer tank	litres	500	800	1200	1800	2400
Thermal efficiency	%	85	85	86	86	86
Flue gas temperature at full power	°C	230	225	220	262	245
Flue gas mass flowrate full power	Kg/s	0.017	0.019	0.022	0.045	0.058
Maximum noise level	dB	65	65	65	65	65
Boiler power – not including pump	W	50	50	60	60	90
Electrical supply	V/Hz	230 VAC 50Hz				
Operating temperature range	°C	65 - 95				
Range of room temperature (Profi)	°C	10 - 27				
Current rating of boiler relays	V/A	1.5A 230V AC				