

NEW CUSTOMERS

Download an electronic PDF from
www.centralheating.co.nz/newcustomers

Please complete all details in full for your application to be accepted.

Section A

COMPANY DETAILS

Please indicate

Company

Partnership

Sole Trader

Registered Company Name

Trading As

Company Number

Registered Business Address

Postal Address

Delivery Address

Telephone No

Website

Email

Date Business Commenced

Number of Employees

Bank

Branch

Contact Name for Payment

Contact Email for Payment

TRADE REFERENCES *(4 Required)*

Reference Name

Telephone No

Section B

SIGNATURES

The Applicant acknowledges that he/she has received a copy of the Terms and Conditions of Trade prior to his/her signing this application.

The Applicant acknowledges that he/she has read and fully understands the nature and effect of the Terms and Conditions of Trade and:-

- They have authority to sign on behalf of the applicant.
- The information provided is true and correct in every detail.
- Permission is hereby granted in accordance with the Privacy Act to Central Heating New Zealand to carry out any credit enquires which Central Heating New Zealand may in its sole discretion, determine and provide such information to other parties.
- The applicant hereby indemnifies Central Heating New Zealand in respect of any claims or actions arising out of the obtaining or providing of information used at its discretion as outlined above.

Signed by on behalf of applicant

Name

Position Held

Signature

Date

Section C

GUARANTEE AND INDEMNITY

In consideration of **Central Heating New Zealand Limited** ("the seller") supplying and continuing to supply goods and/or services to (*company name*) ("the customer") **I/We jointly and severally:**

1. **GUARANTEE** the payment on demand to the seller of all monies now owing to the seller by the customer, and all further sums of money from time to time owing to the seller by the customer in respect of goods and services, supplied or to be supplied by the seller to the customer, or any other liability of the customer to the seller.
2. **HOLD HARMLESS AND INDEMNIFY** the seller on demand as a separate obligation, against any liability (including but not limited to damages, costs, losses and legal fees) incurred by or assessed against the seller in connection with:
 - The supply of goods or services to the customer; or
 - The recovery of monies owing to the seller by the customer including the enforcement of this guarantee; or
 - Monies paid by the seller with the customer's consent in settlement of a dispute that arises or results from a dispute between the seller, the customer and a third party, or any combination thereof, over the supply of goods or services by the seller to the customer.
3. **ACKNOWLEDGE** this Guarantee and Indemnity shall constitute an unconditional and continuing guarantee and indemnity and accordingly shall be irrevocable and remain in full force and effect until the whole of monies owing to the seller by the customer and all obligations herein have been fully paid, satisfied and performed.
4. **FURTHER ACKNOWLEDGE** that no granting of credit, extension of further credit, or granting of time and no waiver, indulgence or neglect to sue on the seller's part (whether in respect of the customer or any one or more of any other guarantor(s) or otherwise) and no failure by any named guarantor to properly execute this deed shall impair or limit the liability under this Guarantee and Indemnity of any guarantor. Without affecting the customer's obligations to the seller, each guarantor shall be a principal debtor and liable to the seller accordingly.
5. I/We irrevocably authorize the seller to obtain from any person or company, information which the seller may require for

credit reference purposes. I/We further irrevocably authorize the seller to provide to any third party, in response to credit reference and enquiries about me/us or by way of information exchange with credit reference agencies, details of this guarantee and any subsequent dealings that I/We may have with the seller as a result of this guarantee being actioned by the seller.

6. I/We further acknowledge that the above information is to be used by the seller for all purposes in connection with the seller considering this guarantee and the subsequent enforcement of the same.

GUARANTOR 1

Signed

Full Name

Present Address

Signature of Witness

Name of Witness

Executed as a deed this (DD/MM/YYYY)

GUARANTOR 2

Signed

Full Name




Present Address

Signature of Witness

Name of Witness

Executed as a deed this (DD/MM/YYYY)

RETURN DETAILS

 Email to: info@centralheating.co.nz	OR	 Fax to: 03 343 1236	OR	 Post to: Central Heating New Zealand, PO Box 31-274, Ilam, Christchurch, 8444
---	-----------	---	-----------	---

Terms and Conditions of Trade

The following terms and conditions apply where Central Heating New Zealand Limited (CHNZ) supplies goods or services to a person, firm or company (the Client) which CHNZ believes will be used in the course of trade, and the terms of the Consumer Guarantees Act 1993 shall not apply.

These terms may be updated by CHNZ from time to time, and such updated terms will apply to all orders placed after such updated terms are published on CHNZ's website. Current terms may also be obtained on request from CHNZ.

Consumers (as that term is defined in the Consumer Guarantees Act 1993) must contract with CHNZ on CHNZ's retail terms of trade.

1. CONTRACT FORMATION

- a. A binding contract will form between the parties on notification to CHNZ of the Client's acceptance of CHNZ's quotation or CHNZ's acceptance of the Client's purchase order, and these terms (as may be updated by CHNZ from time to time) will apply to such contract regardless of any terms which may be included on the Client's purchase order.

2. OWNERSHIP

- a. Ownership of goods remains with CHNZ until payment for the goods is made in full and the Client authorises CHNZ to register a financing statement on the Personal Property Securities Register to protect CHNZ's position.

3. PRICE

- a. All orders for goods and services shall be filled at the prices set out in CHNZ's valid written quotation or CHNZ's current price list as at the date of supply of the order by CHNZ.
- b. Unless stated otherwise, all prices quoted by CHNZ are exclusive of GST, transport and other taxes which are payable by the Client.

4. TERMS OF PAYMENT

- a. Payment for goods, equipment and/or services shall be made within seven working days of date of invoice, unless prior written arrangement has been made with CHNZ. Clients with agreed credit accounts with CHNZ must pay in full by the 20th of the month following invoice.
- b. If full payment is not made by the Client on the due date, the Client must pay interest at a rate equal to 5% above the current overdraft rate which CHNZ has with its principal trading bank.
- c. Payment of all moneys is to be without set-off or deduction of any kind.
- d. Any expenses, disbursements and costs incurred by CHNZ in the enforcement of any rights will be payable by the Client, including all legal fees and/or debt collection fees.

5. CREDIT INFORMATION

- a. The Client consents to CHNZ making enquiries of, obtaining any information from and providing information to, any financier or credit rating agency about the financial standing and credit worthiness of the Client.

6. DELAY AND DELIVERY

- a. CHNZ is not liable to the Client for any delay or failure to supply goods or services. Dates given by CHNZ shall be indicative only and shall not be part of the conditions of sale. CHNZ shall not be liable to the Client for any loss of revenue or profits or any consequential loss of damages for failure to deliver on any indicative date given.
- b. Goods or services will be supplied by CHNZ during regular working hours on regular working days. If for any reason the Client requests CHNZ to supply goods or services outside regular working hours, any overtime or any such additional expenses shall be paid by the Client as part of the price at CHNZ's then current labour rates.
- c. Extra costs incurred by CHNZ due to cessation of work or increased work occasioned by the Client's instructions or lack of clear instructions, mistakes (other than by CHNZ), or work for which CHNZ is not responsible shall be reimbursed by the Client to CHNZ on invoice.

7. VARIATIONS

- a. CHNZ reserves the right to revise at any time of the quantity or type of goods or services supplied to the Client if it believes that other goods or services supplied by CHNZ can fulfil the same function.

8. CLAIMS

- a. Goods supplied shall be examined by the Client promptly upon delivery. Any damage or issue shall be reported to CHNZ immediately, including photographs to be emailed, in accordance with CHNZ's Warranty and Returns procedures as set out on CHNZ's website and available to the Client on request. To the full extent permitted by law no claim will be recognized by CHNZ unless the claim is made as soon as is reasonably possible and in any event within five (5) days after delivery of the goods to which the claim relates.
- b. Claims for loss in transit shall be made against the carrier in accordance with the provisions of the Carriage of Goods Acts 1979.

9. RETURN OF GOODS

- a. The Client must obtain CHNZ's written approval before returning any goods in accordance with the CHNZ Returns Policy.
- b. Goods may be returned for credit if:
 - they do not comply with the description under which they were sold;
 - they are not of merchantable quality; and/or
 - they are not reasonably fit for the purpose that CHNZ knew they were intended for.

10. LOSS OR DAMAGE TO GOODS

- a. CHNZ is not liable for any loss or damage to goods or equipment following despatch from CHNZ. Any costs arising from loss or damage to goods or equipment on the Client's site must be paid by the Client.

11. LIMITATION OF LIABILITY

- a. CHNZ applies the warranty of the manufacturer(s) of the goods sold to the Client, provided the Client's claim is within the provisions of the manufacturer's warranty in relation to the relevant goods. CHNZ shall, at its discretion, repair or replace the defective goods, or refund the purchase price to the Client, provided:
 - the goods have not been used or installed incorrectly or misused by the Client; and
 - the Client has supplied all relevant data and the invoice relating to the goods when requested to do so by CHNZ.
- b. To the full extent permitted by law, CHNZ will in no circumstances be liable to the Client for any loss, damage or expense, sustained or incurred, by the Client or any other party, whether direct or indirect, special or consequential, howsoever caused, arising directly or indirectly out of any act or omission by CHNZ. CHNZ's liability to the Client, if any, in contract, tort or otherwise, will be limited to the cost of repair or replacement of the relevant part, and in the case of services, to the invoice value of the relevant service, and in all instances any liability shall be reduced by the extent to which the Client contributed to the costs or loss.

12. BREACH

- a. CHNZ reserves the right to terminate supply of goods and/or services to the Client immediately upon the Client being in material breach of these Terms, and material breach shall include but not be limited to failure to pay any sums due by their due date.

13. NO WAIVER

- a. Any delay or failure to enforce any of these terms shall not be a waiver of such term, and any waiver on any occasion shall not be a waiver on any subsequent occasion.

14. ENTIRE AGREEMENT

- a. No waiver, change or modification of any of these terms or conditions or any additional terms and condition shall be binding on CHNZ unless in writing signed by an authorized officer of CHNZ.

15. GOVERNING LAW

- a. These terms shall be governed by New Zealand law.



OFFICE: 52 Pilkington Way, Wigram POSTAL: PO Box 31-274, Christchurch
P: 0800 357 1233 E: info@centralheating.co.nz W: www.centralheating.co.nz